

End of Life Notification

D1080

The D1080 decoder has been discontinued. Support of existing units can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

| Product Part Numbers | Description |
|----------------------|---------------------------------------|
| SY-D1080 | D1080 Single-Channel Agnostic Decoder |

1.2 EOL Reason

Sub-component End of Life

1.3 Proposed Product End of Support Period (EOS)

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.

1.4 Replacement Product

To be confirmed.

Alternatively, please contact your Synectics representative for a suitable product replacement.

1.5 EOL Notification Dates

| Milestone | Date |
|--------------------------|---|
| EOL Notification Date | 14 September 2017 |
| Last Time Buy (LTB) Date | 31 December 2017. Please contact your account representative. |
| End of Service (EoS) | Standard Synectics warranty and support |

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 Firmware and Software Versions

| Product | Latest Firmware | Last Software |
|---------|-----------------|--|
| SY-1600 | 1.8.0.0 | Synergy 3 upgrades available throughout the warranty period. |

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.